

# UNITE **HERE**

## **RATE YOUR MANAGER SURVEY CONTINUES TO PRODUCE POSITIVE RESULTS**

In a prior leaflet we reported that the Rate Your Manager survey has made a positive difference in the lives of workers all around the country. The purpose of the surveys was for workers to demand respect on the job.

We also reported that there had been numerous positive steps taken in kitchens where workers completed the surveys. The victories ranged from managers making disrespectful supervisors apologize to outright dismissal of bad supervisors in two kitchens.

### **FROM SEATTLE TO PHOENIX, FROM ORLANDO TO HONOLULU, FROM WASHINGTON DC TO ANCHORAGE,**

the survey responses have been quite illuminating. Nationally almost 40% of supervisors and managers got a bad grade - 24% received an F, and 14% received a D. That's compared to 46% getting a decent grade - 25% got A's and 21% got B's.

In the case of bad or failing grades, workers have taken action. In meetings with management, they have successfully demanded respect and improvements in how they are treated at work.

### **MAKE YOUR VOICES HEARD.**

As more of you make your voices heard, we continue to have examples of positive changes being made in kitchens. Most recently, additional managers have been fired for treating workers disrespectfully. In one case, a manager was sent to anger management and sensitivity training to learn how to be a better manager.

### **COMPLETE THE SURVEY IF YOU HAVE NOT YET DONE IT.**

### **GET ADDITIONAL DETAILS FROM YOUR UNION REP**